

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: BUONANNO, et al. Confirmation No. 9529
Serial No. : 09/766,175 Examiner: Borissov, Igor N.
Filed: January 18, 2001 Art Unit: 3628
For: PROACTIVE CALL AND CONTACT CENTER SYSTEM
Date: June 12, 2007

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AFTER ALLOWANCE UNDER 37 CFR § 1.312

Responsive to the Notice of Allowance, dated May 16, 2007, please amend the application as follows.

Amendments to the Claims begin on page 2 of this paper.